



# Blizzard Batt

## **Blizzard Batt 11- Year Limited Warranty**

### **NON-TRANSFERABLE**

This Limited Warranty is extended exclusively to the original purchaser of the product and is not assignable or transferable to any other person or entity. All warranty claims must be submitted through the original point of purchase. As a condition of warranty coverage, the battery must be registered on the Blizzard Batt website within thirty (30) days of the original purchase date. Failure to register within this period will result in warranty coverage being based on the manufacturing date.

### **1 . Warranty Coverage**

Blizzard Batt warrants each Blizzard Batt product be free from defects in materials and workmanship for a period of 11 years from the original date of purchase or from the shipment date as determined by the battery serial number and/or purchase invoice.

The limited warranty covers manufacturing defects only. The warranty does not cover normal wear and tear, Improper installation or misuse of the product, nor does it cover normal capacity loss over time. Blizzard Batt's responsibility under this warranty shall be limited to repair or replacement of the defective product at its sole discretion.

### **2 . Warranty Period and Prorated Coverage**

<b>Year</b>	<b>Coverage Level Description</b>	
0-5 Years	100% Coverage	Full repair or replacement of defective battery
6-8 Years	60% Coverage	Prorated replacement credit toward a new battery
9-11 Years	40% Coverage	Prorated replacement credit toward a new battery

The warranty period begins on the original date of purchase. Warranty coverage will not be extended or renewed due to repair or replacement.



(403) 358-7762



Sales@BlizzardBatt.com



www.BlizzardBatt.com



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## 3 . Warranty Exclusions

This limited warranty does not cover products that have been:

- Damaged due to improper installation (loose connections, undersized cabling, incorrect series/parallel configuration, or reverse polarity.)
- Exposed to extreme environmental conditions, including excessive heat, cold, fire or water damage.
- Physically damaged by collision, impact or dropping.
- Improperly maintained, including under or over charging, or dirty/corroded terminals.
- Modified, tampered with, or disassembled.
- Used for applications other than intended (e.g., engine starting, high current inverter use without surge protection).
- Used in a system where the battery capacity or inverter is improperly sized for the load.
- Stored in low state of charge or outside manufacturer recommended storage conditions. Used beyond its normal life expectancy (Defined as 4000 charge cycles or more).

## 4 . Warranty Claim Procedure

To submit a warranty claim:

1. Contact the original place of purchase to report the issue.
2. If further assistance is needed, contact Blizzard Batt Warranty Support at: [Sales@blizzardbatt.com](mailto:Sales@blizzardbatt.com)
3. A Return Merchandise Authorization (RMA) must be issued before returning any product. Batteries returned without an RMA will be refused.
4. The customer is responsible for shipping the battery to Blizzard Batt for inspection using approved packing. (Lithium Ion - UN3480) (Sodium Ion - UN3551)
5. If the warranty claim is approved, Blizzard Batt will pay for return shipping to customer.

Blizzard Batt recommends retaining the original shipping box or crate for potential warranty returns. Replacement packaging can be provided upon request (subject to a handling and freight fee).



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## 5 . Warranty Limitations

This limited warranty does not cover:

- Normal capacity or performance degradation over time.
- Loss of time, inconvenience, loss of use, or any other incidental or consequential damages.
- Shipping, removal, or reinstallation costs unless otherwise agreed in writing.

Blizzard Batt's total liability under this limited warranty shall not exceed the original purchase price of the product.

## 6 . Non-Warranty Support

Blizzard Batt is committed to supporting its products even beyond the warranty period. Customers may contact Blizzard Batt for repair services, replacement parts or technical support after warranty expiration. Associated costs (shipping, parts, and labor) will be quoted case by case.

## 7 . Lifetime Technical Support

All Blizzard Batt customers are entitled to lifetime technical support, including guidance on charging, installation, use, storage, and maintenance. Support is available for as long as the customer owns and uses the Blizzard Batt battery.

## 8 . Warranty Disclaimer

Blizzard Batt's exclusive liability for any breach of warranty shall be limited to repair or replacement of the product as described herein.

In no event shall Blizzard Batt be liable for any direct, incidental, consequential, or special damages, including loss of profits or costs associated with removal, shipping, or installation of the product.



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